

Backflow Solutions, Inc Online

How to use BSIOnline



Punta Gorda

Florida's Harborside Hometown

If you or your company received a BSI letter, What should you do.

- If you receive a letter that looks like this, your backflow might need to be inspected.

City of Punta Gorda
Cross-Connection Control Program
3132 Cooper St.
Punta Gorda, FL 33950


Punta Gorda
Utilities Department
Telephone: (941) 575-3339
CrossConnection@CityofPuntaGordaFL.com

Property Name
123 W Main St
Newburgh, IN 12345

Today's Date

RE: Non-Compliant Backflow Assembly at 123 W Main St Newburgh, IN 12345

Dear Water Customer,

The City's records indicate that one or more backflow prevention devices at your property are now non-compliant for annual testing and certification, as required by State of Florida regulations. I am aware that you have been notified on two (2) separate occasions by letter from Backflow Solutions Incorporated (BSI), The City of Punta Gorda's Cross-Connection Control compliance program management company.

The devices listed below were due to be tested by: (Device: Expiration Date)

>>>Device Table<<<<

In the event that the device(s) have been tested by a licensed backflow tester but have not been recorded on BSI's online tracking system, you will need to contact your testing company to have them file your results immediately.

Should the above referenced device(s) not be tested and recorded with BSI Online tracking system within 30 days of the date of this notice your water service may be terminated.

If you have any questions, please contact the City of Punta Gorda Cross-Connection Control coordinator via e-mail (CrossConnection@CityofPuntaGordaFL.com) or phone (941-575-3339), or BSI Online via e-mail (support@backflow.com) or phone (888-966-6050).

Sincerely,

City of Punta Gorda
Cross-Connection Control
Utilities Department
crossconnection@cityofpuntafordafl.com
941-575-3339

Your Customer Confirmation Number (CCN) is: **0X00-X0XX**

Use this # to see when your reports have been submitted at www.bsionline.com/customer

Customer Confirmation Number (CCN)

For your convenience, your last testing company of record (if available) is listed below:

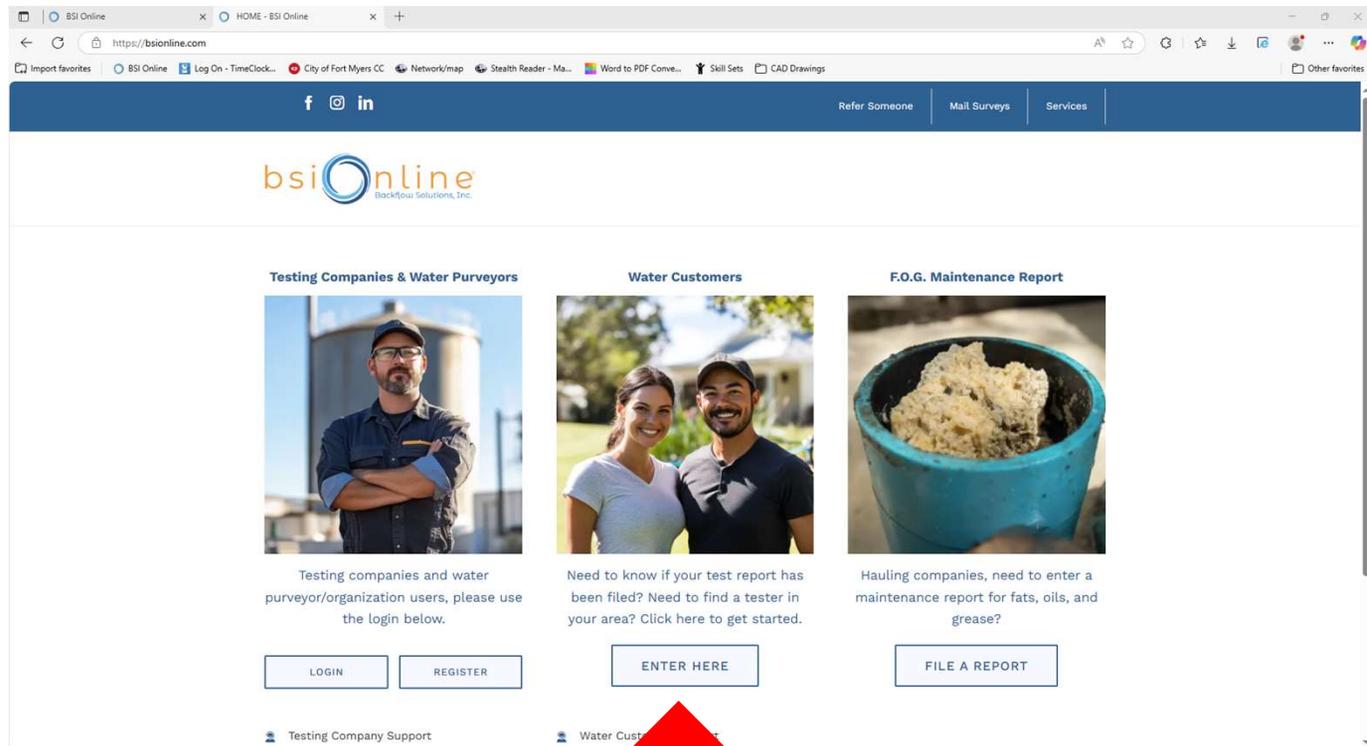
Plumbing Company, LLC (****) ****


Punta Gorda

After you receive your letter.

Go to [HOME - BSI Online](https://bsionline.com)

Once there click on
“Enter Here”



Finding a Testing Company

Once you are on this screen click on “find a Testing company”

customer portal

EN Sign In

Compliance management
from coast to coast

Are you a new customer?
If your municipality is enrolled in BSI Online Backflow management program, you can create an account in our customer portal.
[Sign up now](#)

Looking for a Testing Company?
Enter your Customer Confirmation Number (CCN) and we will show you licensed backflow testers in your area.
[Find a Testing Company](#)

Want to know about backflow?
Find answers to commonly asked questions about backflow prevention.
[FAQ](#)

What is BSI?
Industry leading cross-connection/backflow program compliance management and administration firm.
[Learn more](#)

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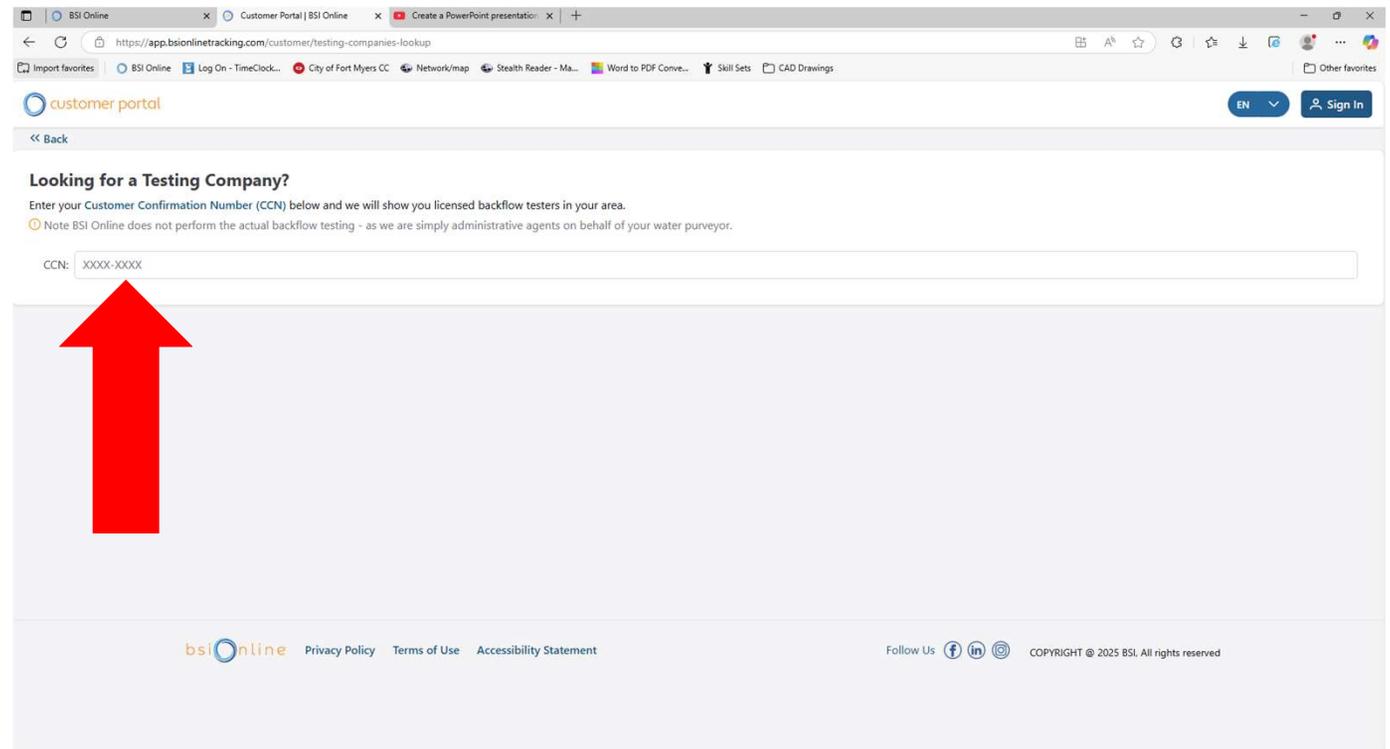
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Entering your CCN

On this page enter your CCN that you can find on the letter your received in the mail. (refer to page 2)



The screenshot shows a web browser window with the URL <https://app.bsi.onlinetracking.com/customer/testing-companies-lookup>. The page title is "customer portal" and it includes a "Sign In" button. The main heading is "Looking for a Testing Company?". Below the heading, there is a text prompt: "Enter your Customer Confirmation Number (CCN) below and we will show you licensed backflow testers in your area." A note states: "Note BSI Online does not perform the actual backflow testing - as we are simply administrative agents on behalf of your water purveyor." A text input field is labeled "CCN:" and contains the placeholder text ".XXXX-XXXX". A large red arrow points upwards to this input field. The footer of the page includes the "bsiOnline" logo, links for "Privacy Policy", "Terms of Use", and "Accessibility Statement", social media icons for Facebook, LinkedIn, and Instagram, and the text "COPYRIGHT © 2025 BSI. All rights reserved."



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Example of a Testing Company list.

customer portal

EN Sign In

<< Back

Looking for a Testing Company?

Enter your Customer Confirmation Number (CCN) below and we will show you licensed backflow testers in your area.

Note BSI Online does not perform the actual backflow testing - as we are simply administrative agents on behalf of your water purveyor.

CCN:

Name	Address	Phone
PRO-TEC Plumbing	3900 Arnold Ave Naples, FL 34104	(239) 261-1000
Pipedex Plumbing and Drains	1544 Market Cir Port Charlotte, FL 33953	(941) 303-1739
FLORIDA LIFE SAFETY LLC	3839 HIGHLIGHT STREET FORT MYERS, FL 33905	(865) 724-8315
Titanz Plumbing & Air Conditioning	17436 Seymour Ave Port Charlotte, FL 33953	(941) 875-9669
United Safety and Alarms	5555 N Nob Hill Rd Sunrise, FL 33351	(757) 394-8784
Allen Wrench Plumbing	2420 Duke Lane Port Charlotte, FL 33952	(941) 999-1029
B&K Plumbing, Inc	4165 Whidden Blvd Port Charlotte, FL 33980	(941) 625-7666
T-N-T PRIDE PLUMBING, LLC	2626 NW 25th PL Cape Coral, FL 33993	(239) 246-1144

This is an example on what your list could look like once you typed in your CCN.



Disclaimer

*This is a list of several backflow certified plumbers in the area who are active in the City of Punta Gorda's online portal for backflow test entry. The City of Punta Gorda Utilities **DOES NOT** make any recommendations, nor guarantee the service provided. Please perform your own due diligence when choosing a certified backflow plumber and verify their current professional licensing information.

