

City of Punta Gorda
Cross-Connection Control
Program
3132 Cooper St.
Punta Gorda, FL 33950



Utilities Department
Telephone: (941) 575-3339
CrossConnection@CityofPuntaGordaFL.com

Property Name
123 W Main St
Newburgh, IN 12345

Your Customer Confirmation
Number (CCN) is: **0X00-X0XX**

Use this # to see when your reports have
been submitted at
www.bsionline.com/customer

Today's Date

RE: Backflow Assembly Test Failed at **123 W Main St Newburgh, IN 12345**

Dear Water Customer,

The State of Florida requires that backflow prevention assemblies be installed on all hazardous cross-connections in an effort to keep our water supply safe. These assemblies must be tested and certified every year to ensure that they are working properly. The City of Punta Gorda has partnered with BSI Online to assist in administering the Cross-Connection Control compliance program in our community. Our records show the following backflow assembly(s) at your property, which are due to be tested by **date**.

>>> **Device** <<<<

You are responsible for hiring a licensed backflow tester to perform the annual test and certification of the backflow assembly(s) listed above (BSI does not test backflow assemblies). Please provide the CCN listed in the top right corner of this letter to your backflow tester, as they will need this number to properly file your backflow test reports via BSI Online. You may also use this CCN at www.bsionline.com to verify when your backflow test has been filed, locate a list of testers in your area, or to simply learn more about backflow.

If you have any questions, please contact the City of Punta Gorda Cross-Connection Control coordinator via e-mail (CrossConnection@CityofPuntaGordaFL.com) or phone (941-575-3339), or BSI Online via e-mail (support@backflow.com) or phone (888-966-6050). Thank you for your cooperation and for helping to protect our water resources.

Failure to comply could result in termination of your water service.

Sincerely,

City of Punta Gorda
Cross-Connection Control
Utilities Department
crossconnection@cityofpuntagordaf.com
941-575-3339

For your convenience, your last testing company
of record (if available) is listed below:

Ray's Plumbing, LLC (847) 555-0123